



2018 AWARD SELECTION GUIDELINES

ETHICS

Measures the honest and ethical practices to achieve the desired results.

COMMUNITY SERVICE AND INVOLVEMENT

Measures present or recent involvement in assisting or developing programs or services beneficial to the interests of the community. Measures participation in projects, services, or events that benefit the community that are not self servicing. Measures the time committed to improving the community and improving the quality of life for HSV residents.

INNOVATION

Measures the innovation for ideas, programs, and services, either enacted or projected.

LEADERSHIP

Measures command and control of programs or projects, meeting deadlines, inspiring others, and ability to gain support.

Nomination Criteria

Businesses/individuals/organizations may only win any given award once every 3 years.

Nominations are accepted in multiple categories but a business/individual/organization can only win in one category per year.

Self-nominations are acceptable.

Nominee does not have to be a Chamber member.



AWARD CATEGORIES

Best Customer Service Nominees for this award should be a pristine example of the old saying “the customer is always right”. They should promote positive attitudes, effective communication and excellent community involvement. Nominees in this category may be businesses or individuals.

Entrepreneur of the Year Nominees for this award should be exceptional leaders whose businesses and business practices affect our community and whose ingenuity and perseverance have created and sustained successful, growing business ventures. Nominees in this category should be business owners or managers.

Business of the Year (for-profit) Nominees for this award should be shining examples of the positive impact that for-profit businesses can have on a community. They should be successful leaders of their industry while simultaneously contributing to the well-being of Hot Springs Village through service. Nominees in this category should be companies that operate for a profit.

Non-Profit Organization of the Year Nominees for this category should be service organizations serving the Hot Springs Village area for the greater good. They may or may not have 501c3 status, but must be serving a humanitarian need in the community. Nominees in this category should be able to show a raising of community awareness for the cause they promote and exemplary service provided to that cause.



PAST AWARD RECIPIENTS

2011

Business of the Year For Profit | **ReMax of HSV**
Business of the Year Not For Profit | **Paul Bewie B&G Club**
Entrepreneur of the Year | **Bruce Huddleston, Reliable Propane**
Customer Service | **NPMC Health Center at HSV**
Green Leader | **Lefler Dental Clinic**
Organization of the Year | **HSV Evening Lions Club**

2012

Business of the Year For Profit | **Summit Bank**
Business of the Year Not For Profit | **Good Samaritan Society**
Entrepreneur of the Year | **Eve Baum-Alven, Chiffonade Chef Services**
Customer Service | **Beckwith Visions**
Organization of the Year | **Faith Fellowship Food Pantry**

2013

Business of the Year | **Beckwith Visions Florist**
Entrepreneur of the Year | **Michael Downes, Village Movers, Inc.**
Customer Service | **Teresa Lillard, Bank of the Ozarks**
Organization of the Year | **Teen Challenge**

2014

Business of the Year | **Walmart**
Entrepreneur of the Year | **David and Angie Morrow, ToMorrow's Physical Therapy & Fitness Center**
Excellence in Customer Service | **Home Plate Café**
Non-Profit Organization of the Year | **Rotary Club of Hot Springs Village**

2015

Business of the Year – **Bank of The Ozarks**
Entrepreneur of the Year – **Kennedy**
Excellence in Customer Service – **Big Red Realty**
Non-Profit Organization of the Year – **SCAT**

2016

Business of the Year – **Arvest Bank**
Entrepreneur of the Year – **Designs Group Consulting**
Excellence in Customer Service – **Relyance Bank**
Non-Profit of the Year – **Cedar Mountain Boys and Girls Club**